

# Joe Harter

## Network/Systems Administrator

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Ambitious Network/Systems Administrator with 13 years of experience in diverse environments. Looking to advance my career by utilizing my skills.

### Experience

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#### **Network Administrator** *Reserve Management Group*

Manage network services (DNS, DHCP, VPN) and ensure network security. Configure network hardware and software. Troubleshoot network issues and resolve connectivity problems to minimize downtime. Manage firmware updates and patches, perform regular backups of network configurations and develop disaster recovery plans. Participated in and led network related projects such as upgrades, migrations and expansions.

#### **Systems Administrator** *Fastener Industries*

Install, configure and maintain operating systems and server software. Set up and manage user accounts, permissions and group policies. Technical support to end-users, resolving hardware and software issues. Participated in and led IT projects such as system migrations or upgrades.

#### **Systems Administrator** *Intigral*

Administered and supported user accounts, permissions, and group policies in Active Directory and other platforms. Automated task and enhanced system efficiency using scripting languages. Planned and executed system upgrades and migrations. Installed, configured, and maintained server hardware, operating systems, and software applications. Trained and mentored junior IT staff.

#### **IT Specialist** *Car Parts Warehouse*

Provided technical support to end users, diagnosing and resolving hardware, software, and network-related issues to ensure uninterrupted operations. Participated in IT projects, including system upgrades, migrations, and network implementations, while ensuring minimal disruption to daily operations. Managed and monitored IT infrastructure, including servers, networks, and security systems, to maintain optimal performance and security. Performed software installations, updates, and troubleshooting across a variety of platforms and operating systems.

### Education

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ITT Technical institute  
**Network Systems Administration**

### Skills

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- Configuring & managing Windows, Windows Servers, Linux Servers, Firewalls (Palo Alto, Sophos, Fortinet), Switches (Aruba, Cisco, Ubiquiti), Microsoft 365, Microsoft Exchange
- Experience with Virtualization Technologies (Hyper-V, VMware, Proxmox)
- Knowledge of Database Management systems (MySQL, SQL)
- Scripting Languages (PowerShell, Bash)
- Project Management
- Technical Support

### Contact

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Ravenna, OH  
(234) 308.0075  
[Joe.harter01@gmail.com](mailto:Joe.harter01@gmail.com)  
[www.JoeHarter.net](http://www.JoeHarter.net)

